**Communication Updates to Stakeholders and Regulators**

**Overview:**  
Regular, structured communications provided to key stakeholders and regulatory authorities to keep them informed about project progress, compliance status, incidents, and operational changes.

**Contents:**

* **Status Updates:** Progress reports on development, testing, deployment phases, and post-launch performance.
* **Regulatory Disclosures:** Mandatory notifications such as data breaches, fraud incidents, or compliance deviations in line with laws (e.g., Central Bank notifications).
* **Change Announcements:** Information about significant changes impacting users or partners (e.g., API updates in mobile money integration).
* **Meeting Minutes:** Summaries of stakeholder and regulator meetings including decisions and action items.
* **Risk and Issue Communications:** Timely alerts on critical risks, escalated issues, and their resolutions.
* **Communication Logs:** Records of all outgoing communications for audit trails.

**Channels:** Email, official portals, secure document sharing platforms, regulatory reporting systems.  
**Purpose:** To maintain transparency, build trust, ensure legal compliance, and facilitate timely decision-making.